

09/895850

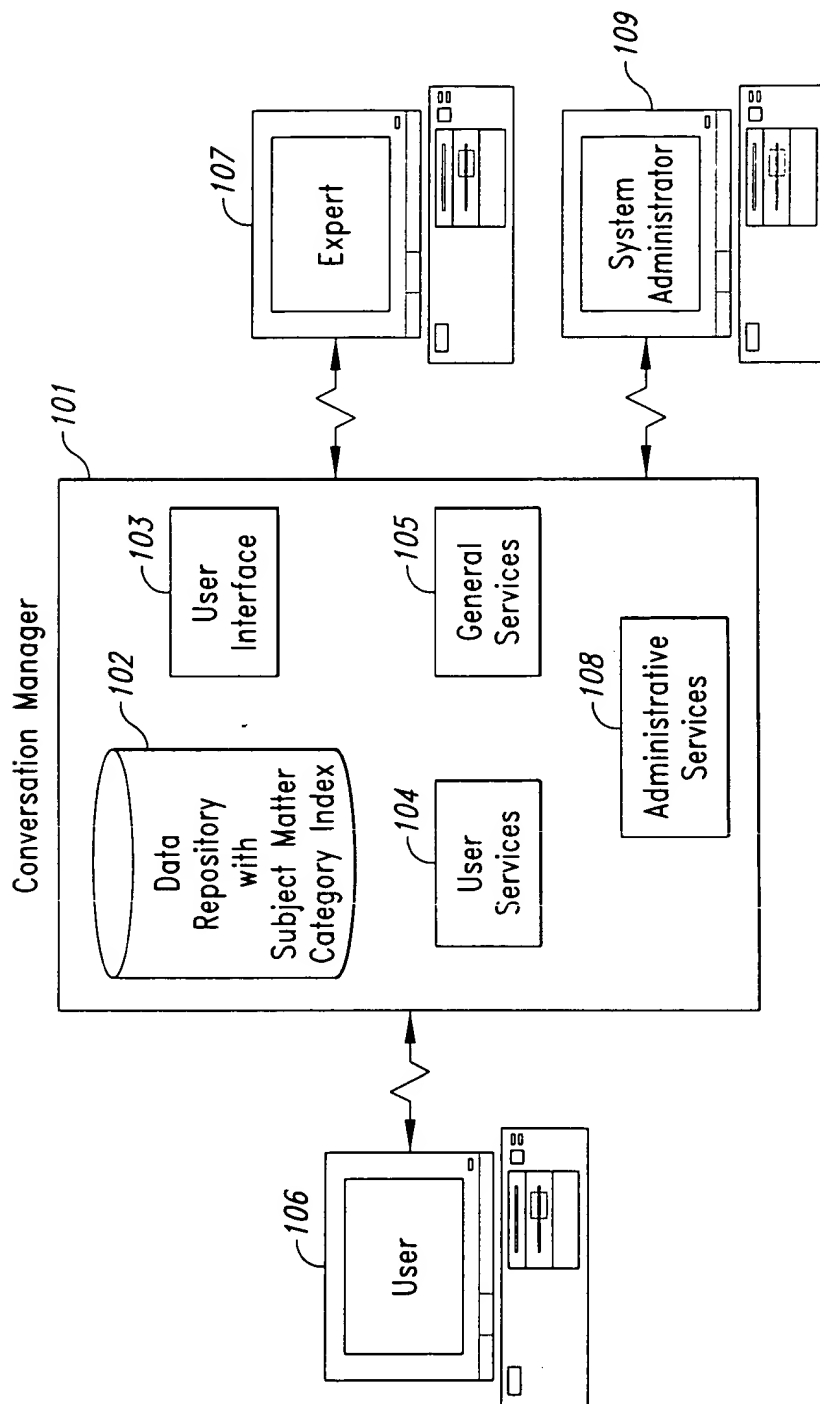


Fig. 1

201090" 05856860

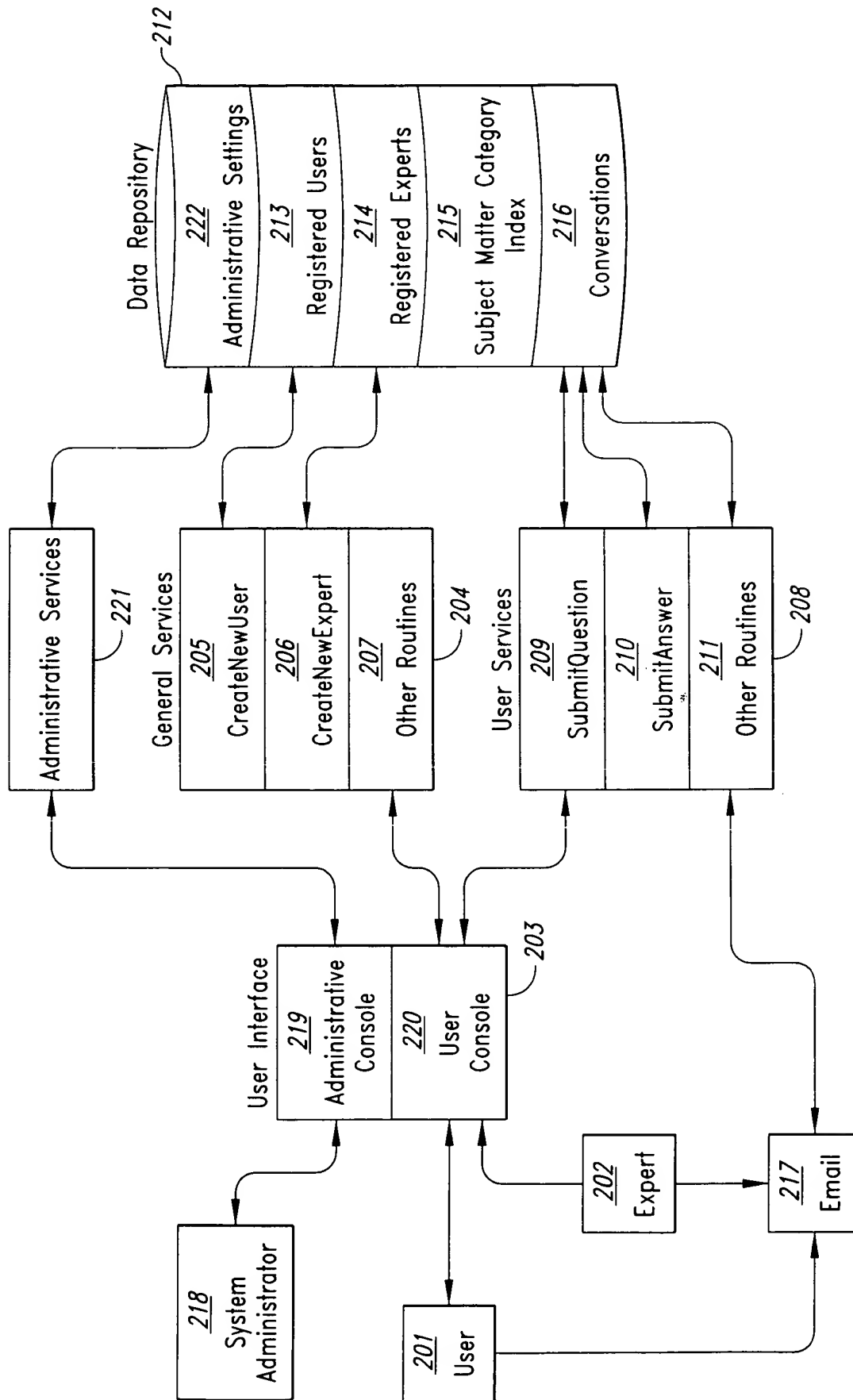
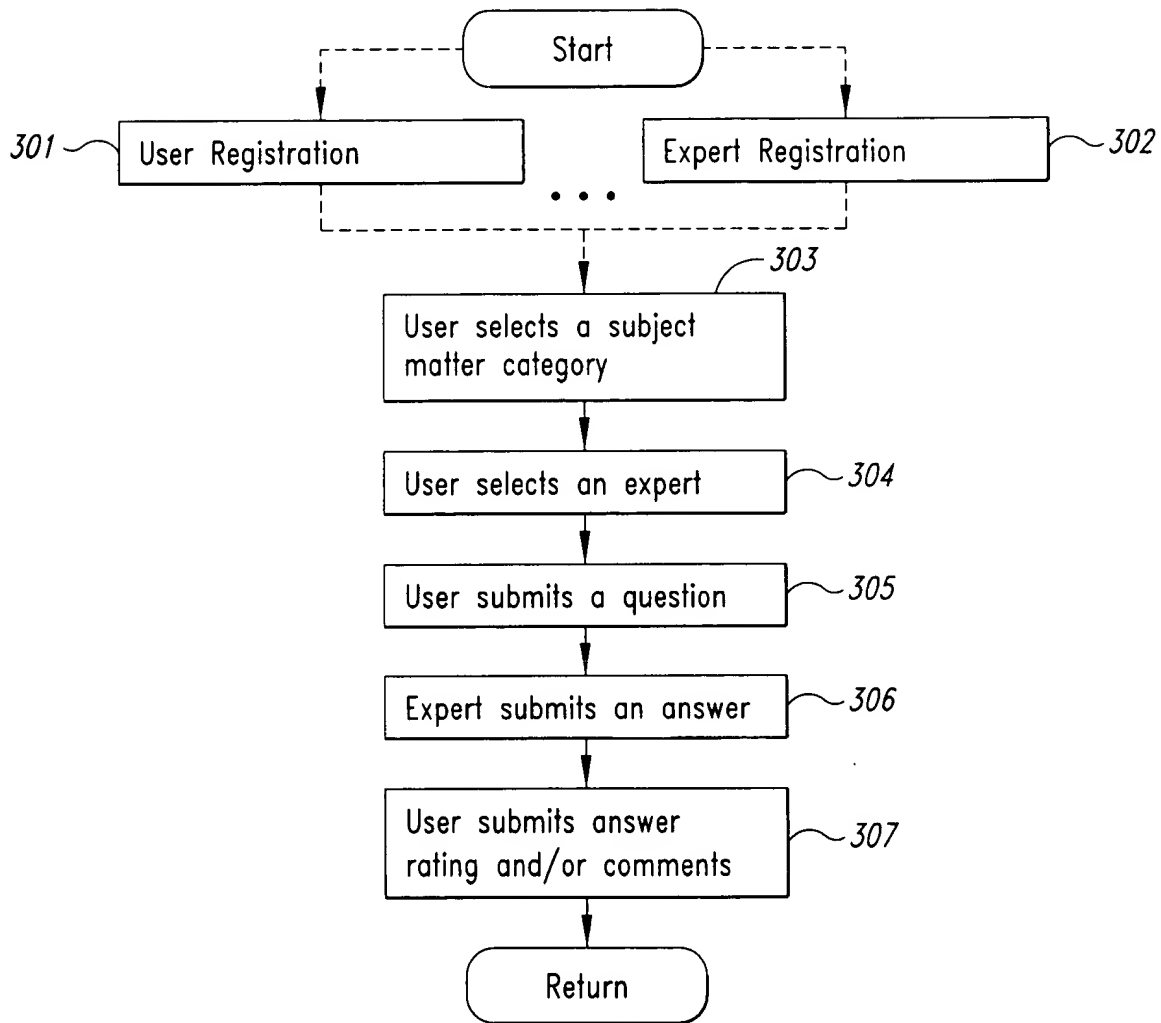
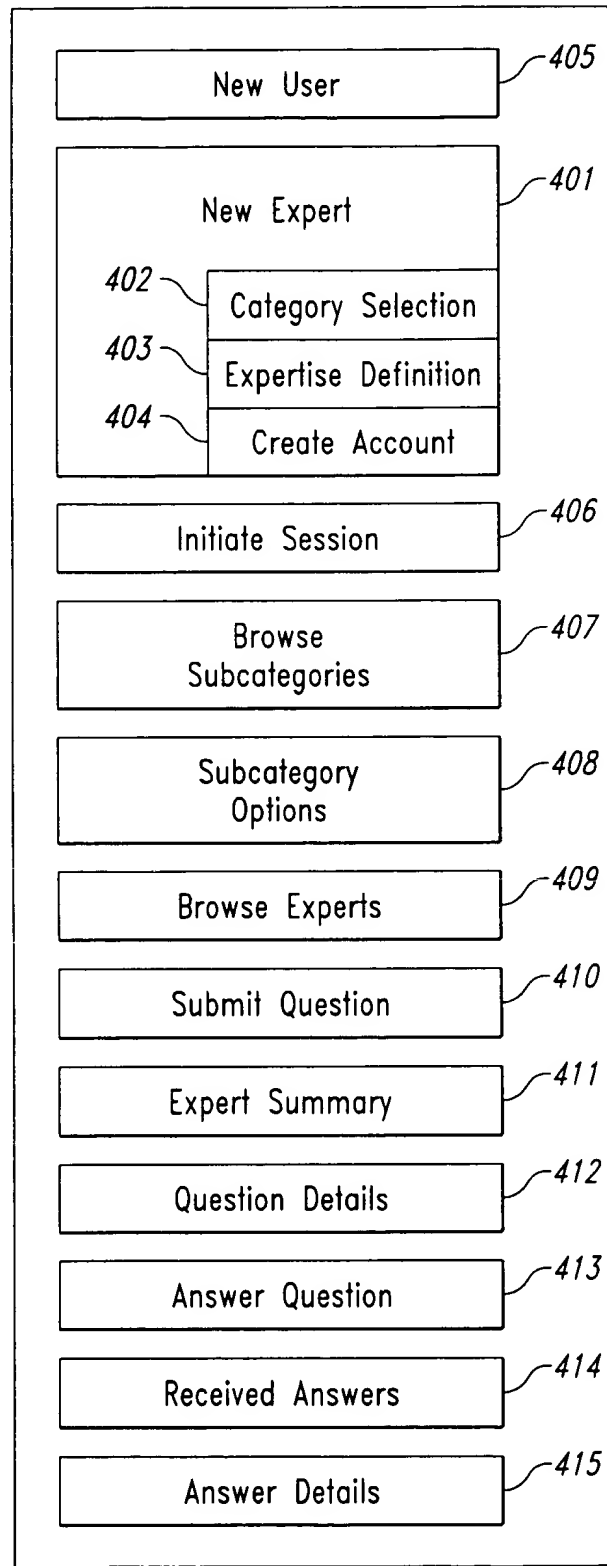


Fig. 2



*Fig. 3*

## User Console

*Fig. 4*

204090" 05256860

207090" 05256360

AskMe.com - User Signup - Microsoft Internet Explorer provided by Seed IP Law Group

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Desired Password: ~503

Password (again): ~504

First Name: ~505

Last Name: ~506

Zip / Postal Code: ~507

508

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Fig. 5

204030" 0585860

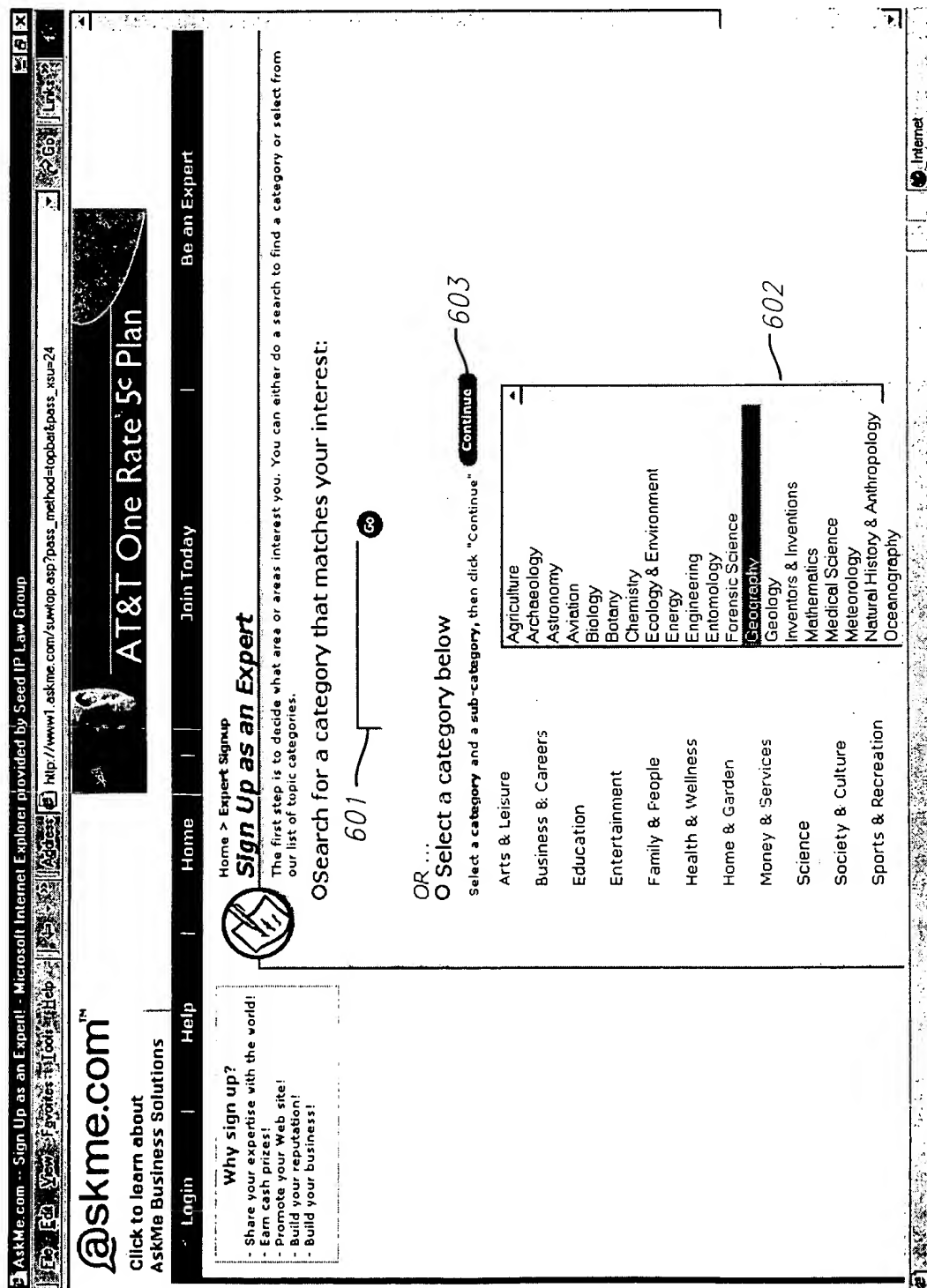


Fig. 6

207090" 051356850

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- Promote your Web site!
- Build your reputation!
- Build your business!

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**Sign Up as an Expert**

O Now, either choose a more specific category:

GIS	Global Positioning Systems	Maps
Navigation	Other (Geography)	Surveying

O Or, tell us what you know about Geography:

**My Geography Profile:**

**Geography Specific Summary:**  
Describe what makes you an Expert in Geography. Be as specific as possible.  
(15 word minimum)

I know everything there is to know about North American mountain ranges, especially the Cascade Range

701

**Descriptive Words:**  
(Optional) Enter any terms or words that will help people find you.

Cascade mountain mountains north america

702

703 Send mail each day there are new questions on the Geography Question Board

704 Include questions from the Question Board with my New Questions.

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Fig. 7

204090" 05856860

Title: METHOD AND SYSTEM FOR ENHANCED KNOWLEDGE MANAGEMENT

Express Mail No. EV020611956US

Inventor(s): Digvijay S. Chauhan et al.

Serial No. 09/895

Docket No. 980041.402

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File Edit View Favorites Tools Help

Address ds=cascadia+mountain+mountains+month+america+pass\_method+opba&pass\_xsu=24&slMinor=0

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Desired Password: 802

Password (again): 803

First Name: 804

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Web Page (optional): 807

Zip / Postal Code: 808

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**Sign Me Up** 811

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Done Internet

Fig. 8



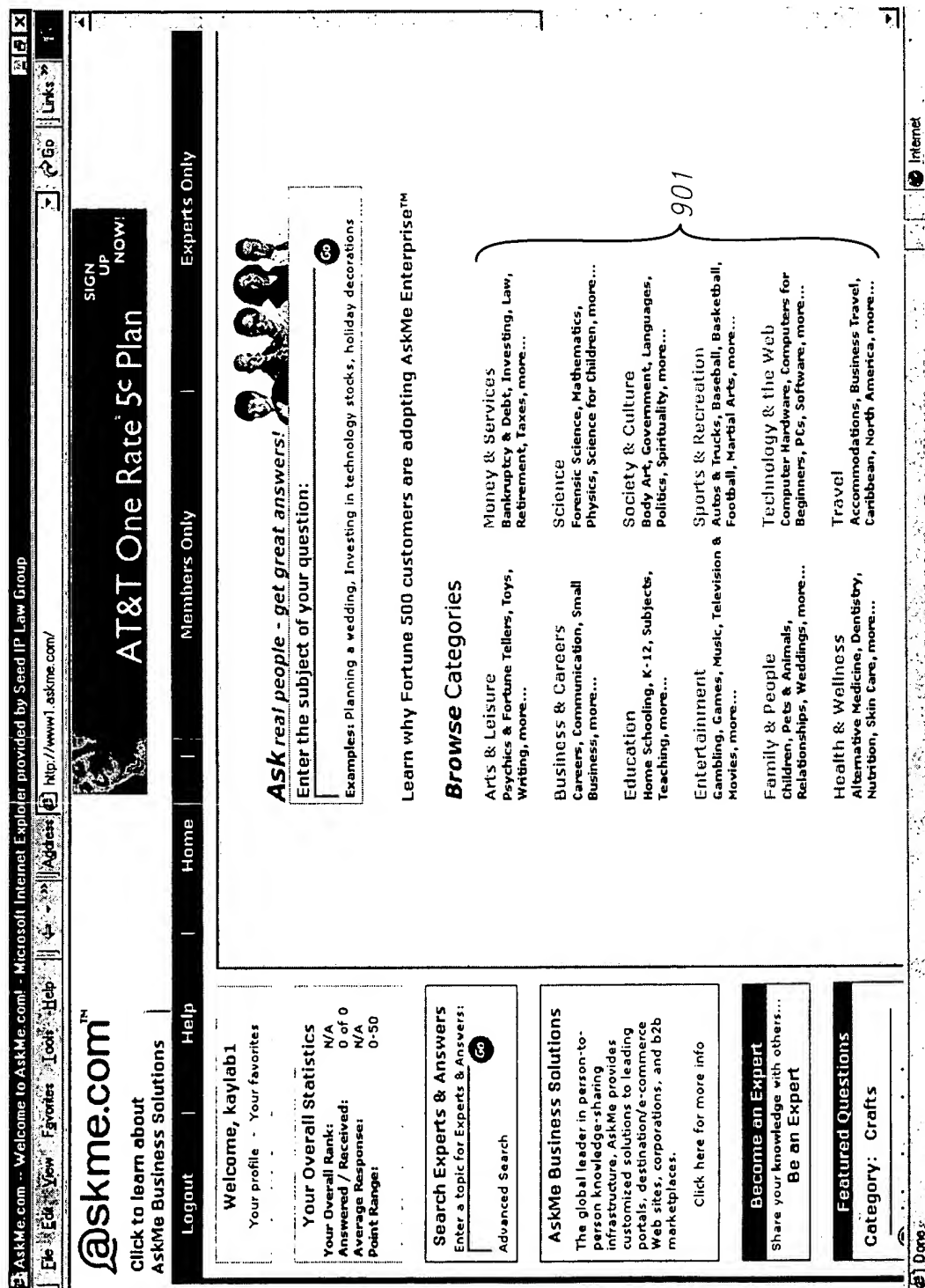


Fig. 9

204090" 05856860

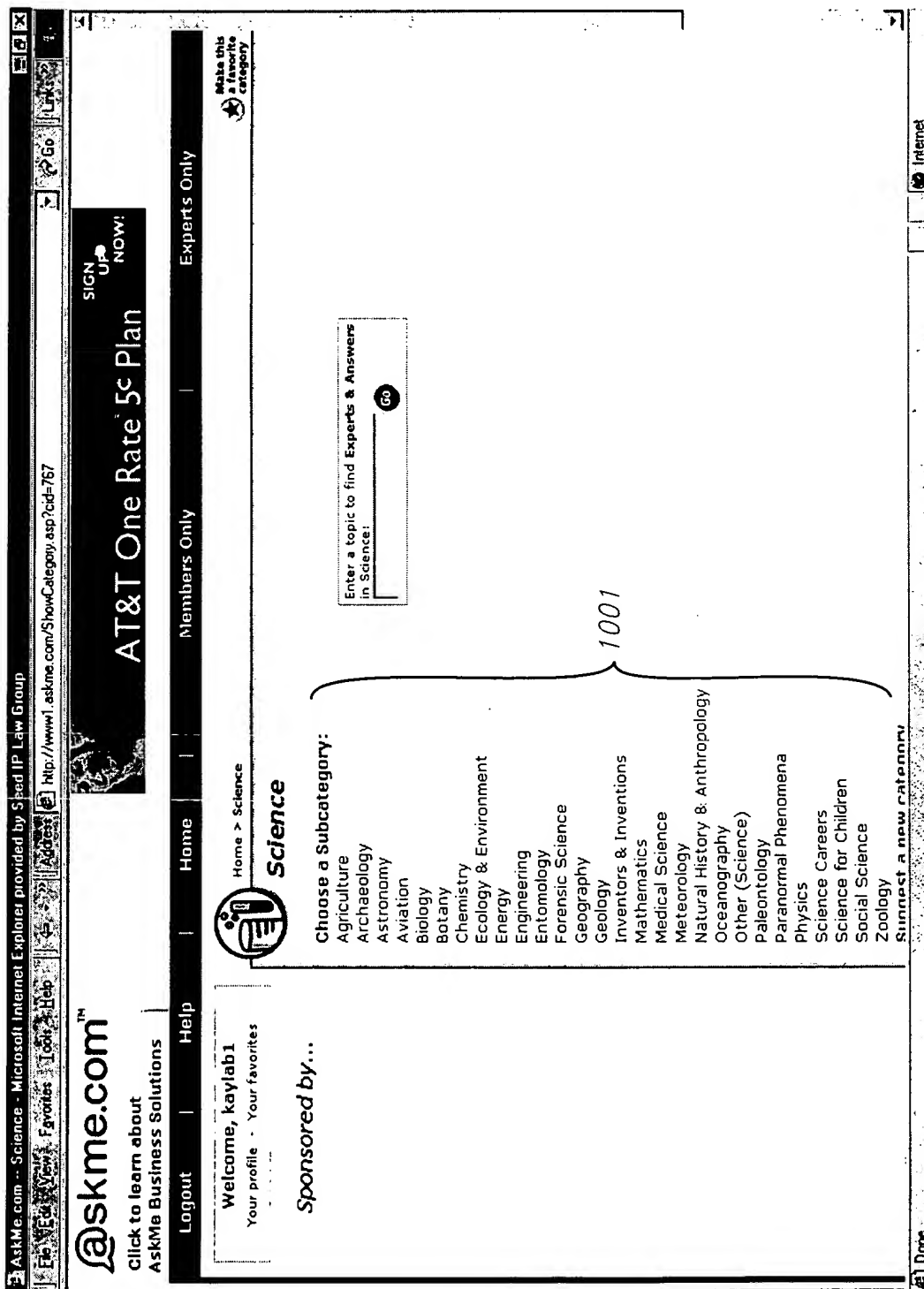


Fig. 10

204090 0585860

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File Edit View Favorites Tools Help

Address: <http://www1.askme.com/showcategory.asp?cid=817>

Go Links

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Welcome, Kaylab1  
Your profile · Your favorites

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**Geography**

Home > Science > Geography

Visit Explore Discover:  
The new Travel Search on GO.com

Choose... [In It now!](#)

Make this a favorite category

**Choose a Subcategory:**

- GIS
- Global Positioning Systems
- Maps
- Navigation
- Other (Geography)
- Surveying
- Suggest a new category

**1102**

**1101**

**What People are Asking**

1 pantherbol asked ckerr4:  
"What island is Italy's boot kicking?"

**See the Answer!**

**Enter a topic to find Experts & Answers in Geography:**

**Go**

**Is this one of your favorite categories?**  
To find this category easily in the future, just click here to add it to your list of favorites.

**Have friends who know about Geography?**  
Click to refer other Experts in Geography.

**Category statistics for: Geography**

Total Experts:	151
Total Answers:	3757

**Top 10 Experts**

#	Name	Points
1	ckerr4	1K-2K
2	bekimsp	500-1000
3	wvzeagull	250-500
4	WHERE	250-500
5	italics	250-500
6	kkemper	150-250
7	yoelrubin	150-250
8	dihan	100-150
9	cpalmberg	100-150
10	vinette1	50-100

Points measure activity over the last

Opening page showcategory.asp?cid=817 at www1.askme.com

Internet

Fig. 11

204090" 05256860

AskMe.com - Microsoft Internet Explorer provided by Speed IP Law Group

Home > Science > Geography

### Find an Expert in Geography

Back to the Geography Page

Search for an Expert on:   Advanced Search

151 Experts

Expert: K\_B  
Profile: I know everything there is to know about North American mountain ranges, especially the Cascade Range. (more about this Expert) [1202](#) [1203](#) [1204](#) [Ask this Expert](#) [View Answers](#)

Expert: ckerr4 - Answered: 580 of 581  
Profile: I am a trained geography teacher with knowledge of regional geography, as well as cultural and physical geography. (more about this Expert) Rating: ☆☆☆☆ [Ask this Expert](#) [View Answers](#)

Expert: Lidness - Answered: 414 of 415  
Profile: Can answer most geography questions; none too obscure. Military brat and former military. Aced every geography course taken. Web research is one of my hobbies. Have a Masters in Science. (more about this Expert) Rating: ☆☆☆☆ [Ask this Expert](#) [View Answers](#)

Expert: integrity0810 - Answered: 129 of 130  
Profile: Being the winner of 4 out of 5 Geography Bees in southern New Jersey, I can help answer geography questions or explain geographic terms. (more about this Expert) Rating: ☆☆☆☆ [Ask this Expert](#) [View Answers](#)

Expert: jumblebee - Answered: 38 of 39  
Profile: I've studied geography since before I can remember. At the age of 5 I could ... [Ask this Expert](#)

1201

1205

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Know about Geography?  
Share your knowledge with others...  
Be an Expert

Category statistics for: Geography

Total Experts:	151
Total Answers:	3757

Top 10 Experts

#	Name	points
1	ckerr4	1K-2K
2	bekimsp	500-1000
3	wyseagull	250-500
4	WHERE	250-500
5	italics	250-500
6	kkemper	150-250
7	yoelfubin	150-250
8	dihan	100-150
9	cpalmberg	100-150
10	vinette1	50-100

Points measure activity over the last

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Internet

Fig. 12

204030-0586860

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18 votes 90-100

Points measure activity over the last 30 days.

Learn more about points

Expert: **Journalist088** - Answered: 36 of 39

Profile: I've studied geography since before I can remember. At the age of 9 I could tell you every state in the US plus its capital (as well as names and capitals of all Canadian provinces). By the age of 8 I knew the capital of every country and could, in... (more about this Expert)

Rating: ☆☆☆☆ [Ask this Expert](#) [View Answers](#)

Expert: **cjfisher** - Answered: 36 of 37

Profile: Currently studying for geography degree Gained 'A' at A level geography (more about this Expert)

Rating: ☆☆☆☆ [Ask this Expert](#) [View Answers](#)

Expert: **HistoryAce** - Answered: 30 of 31

Profile: I am an Education/ History major and love studying geography. Ask me anything! (more about this Expert)

Rating: ☆☆☆☆ [Ask this Expert](#) [View Answers](#)

Expert: **TimC** - Answered: 25 of 26

Profile: Geography is one of my favourite topics, hobbies & subjects at school (more about this Expert)

Rating: ☆☆☆☆ [Ask this Expert](#) [View Answers](#)

Expert: **ulyse** - Answered: 23 of 24

Profile: Professeur de géographie. (more about this Expert)

Rating: ☆☆☆☆ [Ask this Expert](#) [View Answers](#)

Expert: **stud\_muscle28** - Answered: 22 of 23

Profile: I live in Canada, so I know everything about Canada. I live next to the states (US) and I travel there quite a bit so I know about the states as well. Also I've been to Asia. I really enjoy geography, it's one of my hobbies, I have many maps and book... (more about this Expert)

Rating: ☆☆☆☆ [Ask this Expert](#) [View Answers](#)

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1301

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Fig. 13

204090" 05256860

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Home > Science > Geography >

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My AskMe Page | Ask Me a Question | My Previous Answers

Ask me about Geography.  
Let me know how I can help by entering your question into the form below.

To: K\_B — 1401

Subject: mountain elevation — 1402

☐ Private question ☐ Hides the question and answer from other users

☐ Ask anonymously ☐ Does not show your AskMe.com username

Enter your Question:

What is the elevation of Mt. Rainier?

1405

1403

1404

Member since: 6/19/2000

My Geography Rank: N/A

Answered / Received: 0 of 0

Average Response: N/A

Point Range: 0-50

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My AskMe Page

My Geography page

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Previous Answers

My Parenting page

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Send Question — 1406

Fig. 14

204090" 09236860

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Home

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Welcome, k\_b

You have: 2 new Questions

Your profile - Your favorites

Your Overall Statistics

Member since: 6/19/2000

Your Overall Rank: #110599

Answered / Received: 1 of 2

Average Response: N/A

Point Range: 0-50

See more statistics

Your Expert Categories

Question Summary

Geography

Use your profile

Edit your profile

Change your user information

Send your profile

Send someone your Expert page

Publish your profile

Add your profile to any web page

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See the latest news

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Expert Statistics

Your answers have been read 2 times.

See your statistics

Questions You've Received in All Categories

2 questions

Subject

Asked By

mountain elevation · (Geography)

1502

When to start preschool · (Parenting)

1501

Decline Selected Questions

Decline questions which you prefer not to answer.

Page: 1 of 1

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Fig. 15

204090" 05356860

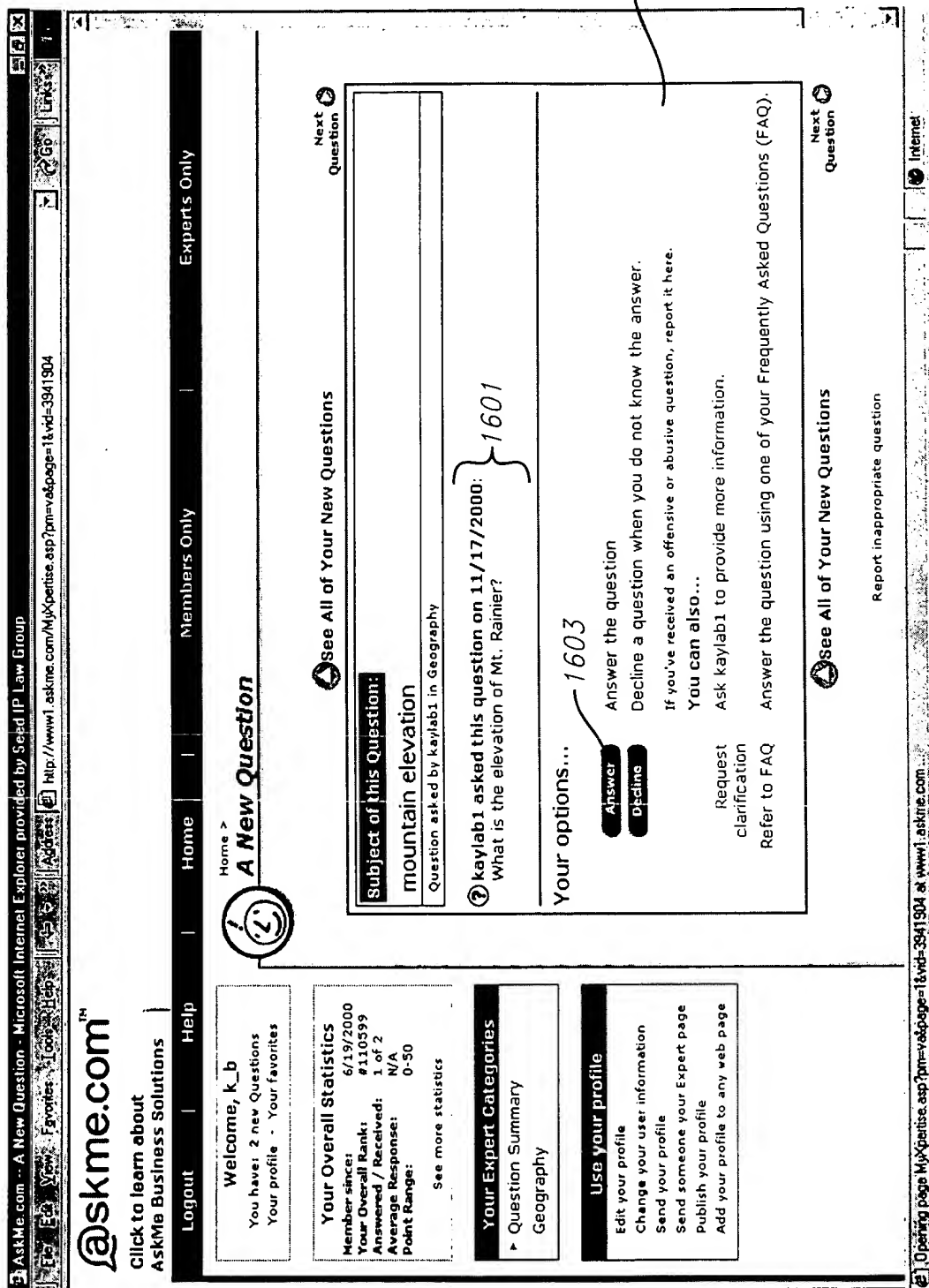


Fig. 16



204090" 05856860

Title: METHOD AND SYSTEM FOR ENHANCED KNOWLEDGE MANAGEMENT

Express Mail No. EV020611956US

Inventor(s): Digvijay S. Chauhan et al.

Serial No. 09/895

Docket No. 980041.402

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**A New Question**

**Subject of this Question:**  
mountain elevation  
Question asked by kaylab1 in Geography

**2** kaylab1 asked this question on 11/17/2000:  
What is the elevation of Mt. Rainier?

**1** Answer: ☐ Make this answer private  
14,409 Feet. 1702 1701

**Your Overall Statistics**  
Member since: 6/19/2000  
Your Overall Rank: #110599  
Answered / Received: 1 of 2  
Average Response: N/A  
Point Range: 0-50  
See more statistics

**Your Expert Categories**  
► Question Summary  
Geography

**Use your profile**  
Edit your profile  
Change your user information  
Send your profile  
Send someone your Expert page  
Publish your profile  
Add your profile to any web page

Next Question

Internet

Fig. 17

204030" 03356860

AskMe.com - A New Question - Microsoft Internet Explorer provided by Seed IP Law Group

http://www1.askme.com/MyXpertsise.asp?pm=vdVA\_ac=snstVID=3941304

File Edit View Favorites Tools Help

Internet

Edit your profile

- Change your user information
- Send your profile
- Send someone your Expert page
- Publish your profile
- Add your profile to any web page

Earn points by making a recommendation

What do you want to recommend?

Email friends (optional):

Separate addresses with commas

☐ Add this Answer to my Frequently Asked Questions (FAQ)

1801

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Fig. 18

204090" 05856850

Title: METHOD AND SYSTEM FOR ENHANCED KNOWLEDGE MANAGEMENT

Express Mail No. EV020611956US

Inventor(s): Digvijay Chauhan et al.

Serial No. 09/895,000

Docket No. 980041.402

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Answers you've received

Subject	Answered By	Rating
New mountain elevation (Geography)	k_b on 11/17/2000	Rate It!

1 answer

Done with some of the answers on this page? Select the answers you'd like to delete by checking the boxes to the left of them. Then press "Delete Selected Answers".

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1901

Fig. 19

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About k\_b (k\_b)  
Member since: 6/19/2000  
My Rank: N/A  
Answered / Received: 1 of 1  
Average Response: 8 minutes  
Point Range: 0-50  
Ask me a question.  
Make me a favorite expert  
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Ask me a Question  
Previous Answers

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## An Answer You've Received

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Choose... [Go]

Address [http://www.inAnswers.asp?CR\_AS=1&CR\_HP=1&inAnswers.asp?pm=val&page=1&vid=3941904] Go Link

Send this to a friend Link to this page

**Subject of this Answer:** mountain elevation

Question answered by k\_b in Geography

① kaylab1 asked this question on 11/17/2000:  
What is the elevation of Mt. Rainier?

② k\_b gave this response on 11/17/2000:  
14,409 Feet.

③ This answer hasn't been rated.

Rate this Answer:  
☐ Excellent ☆☆☆☆  
☐ Good ☆☆☆  
☐ Average ☆☆☆  
☐ So-so ☆☆☆  
☐ Not so good ☆☆☆

Comments: [ ] Rate Answer

Your options...

Fig. 20

204090" 0536660

AskMe.com - An Answer You've Received - Microsoft Internet Explorer provided by Seed IP Law Group

File Edit View Favorites Tools Help Address Go

com/Answers.asp?CR\_AS=1&CR\_PP=1&Answers.asp&pm=va&page=1&vid=3941904&cid=817

Average Response: 8 minutes  
Point Range: 0-50

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My Geography page  
Ask me a Question  
Previous Answers

⊕ This answer hasn't been rated.

Comments:

Rate this Answer:  
Excellent ☆☆☆☆  
Good ☆☆☆  
Average ☆☆☆  
So-so ☆☆☆  
Not so Good ☆☆☆

Rate Answer

Your options...

2102 View related answers

2103 Ask a follow-up question

2104 End your question

E-mail this Answer to Friends  
Do you have friends who might be interested in this answer? Just enter their e-mail addresses here, and we'll mail it for you!

Mail It E-mail addresses: Send

(Separate multiple addresses with commas)

⊕ See All Answers You've Received

See k\_b's other answers

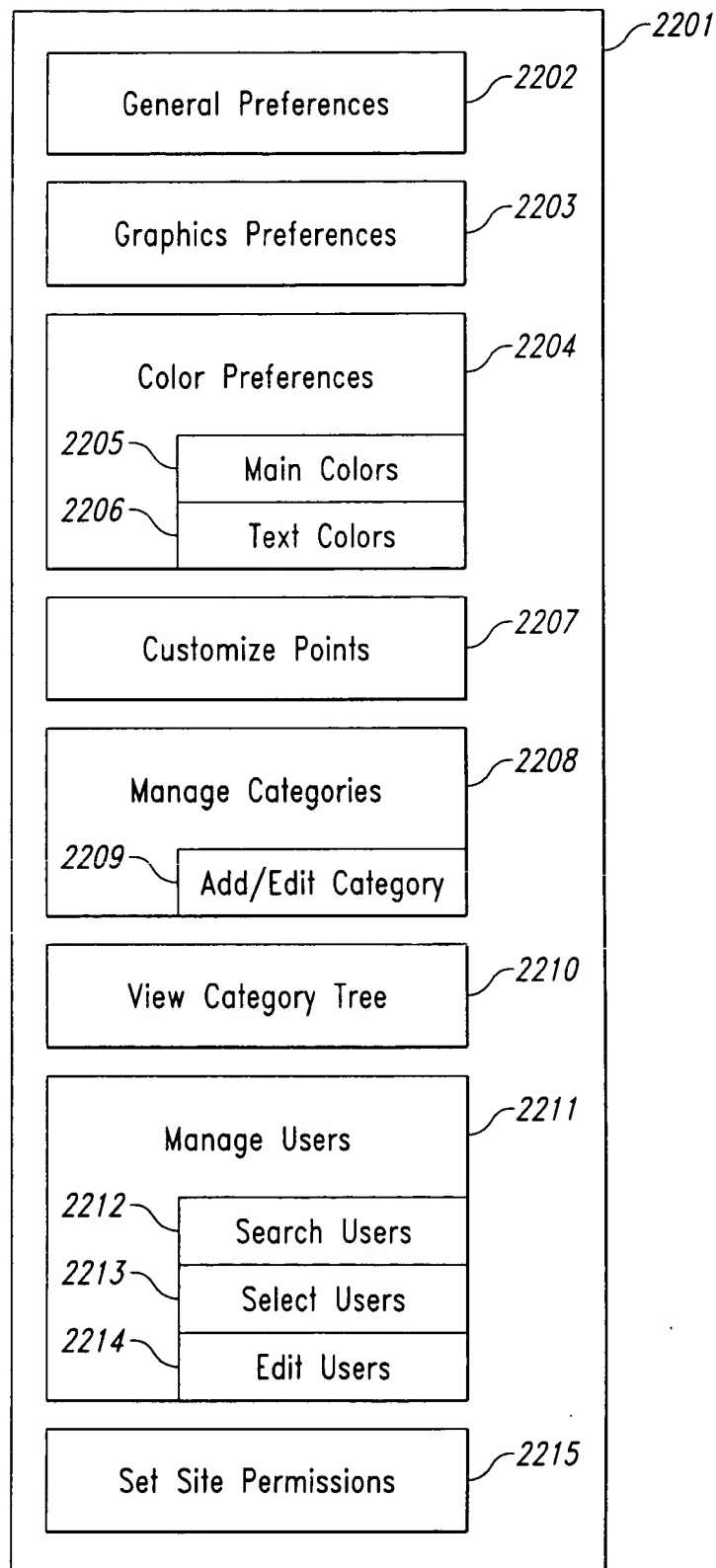
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Internet

Fig. 21

## Administrative Console

*Fig. 22*

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Admin Console > Customize Application  
**Customize Application**

Welcome, administrator  
[Your profile](#) - [Your favorites](#)  
[Go to Administrator Page](#)

[Admin Console Home](#)  
**Customize application**  
  [General Preferences](#)  
  [Graphics preferences](#)  
  [Color preferences](#)  
  [Customize points](#)  
[Manage categories](#)  
[Manage users](#)  
[Manage security](#)  
[View reports](#)

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[Customer Support](#)

### General Preferences

Company name:  2301

Name of this service:  2302  
The service name appears in e-mail notifications sent out to member., e.g. "Welcome to the <Acme AskMe service>"

Name of home page:  2303  
This text appears in the top horizontal bar and takes the user back to the home page of this service.

Tagline for this service:  2304  
The tagline appears in e-mail notifications sent out to members, e.g. "Answers from real Experts!"

E-mail address for outbound notifications:  2305  
E-mail notifications to members are sent from the SMTP address specified above.

☐ 2306 Display company logo on the sidebar.

☐ 2307 Show link on every page, allowing users to contact administrators.

☒ 2308 Rating system:  
Click [here](#) to enable the star rating system.

☒ 2309 Include disclaimer text:  
Add disclaimer to the bottom of the page.

☒ 2311 Feature an expert's picture on the home page.  
You can select experts based on the quantity and quality of answers given, and feature them on the home page.

☒ 2312 Allow a user to easily ask a question directly from the home page.  
If this is on, users can start asking questions directly from the home page and search will be moved to the left sidebar.  
Example subjects: (comma separated)  
 2313

☒ 2314 Outlook Integration - Allow users to install a utility which integrates Outlook with this service.  
Integrate Outlook with this service. Users will be able to install the integration utility from the "Experts Only" page.

2315

Click [here](#) to restore the original defaults.

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▼

Fig. 23

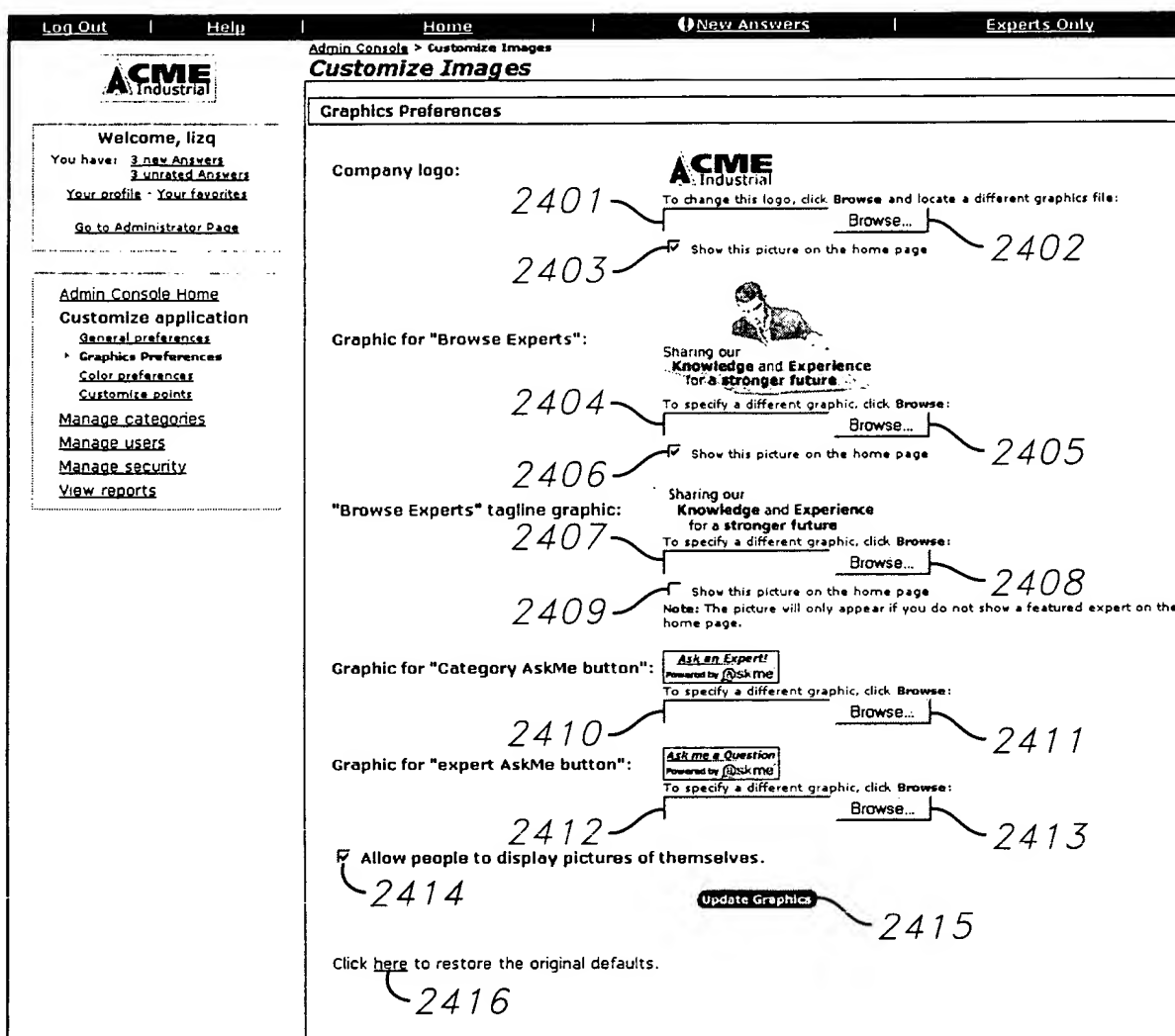


Fig. 24



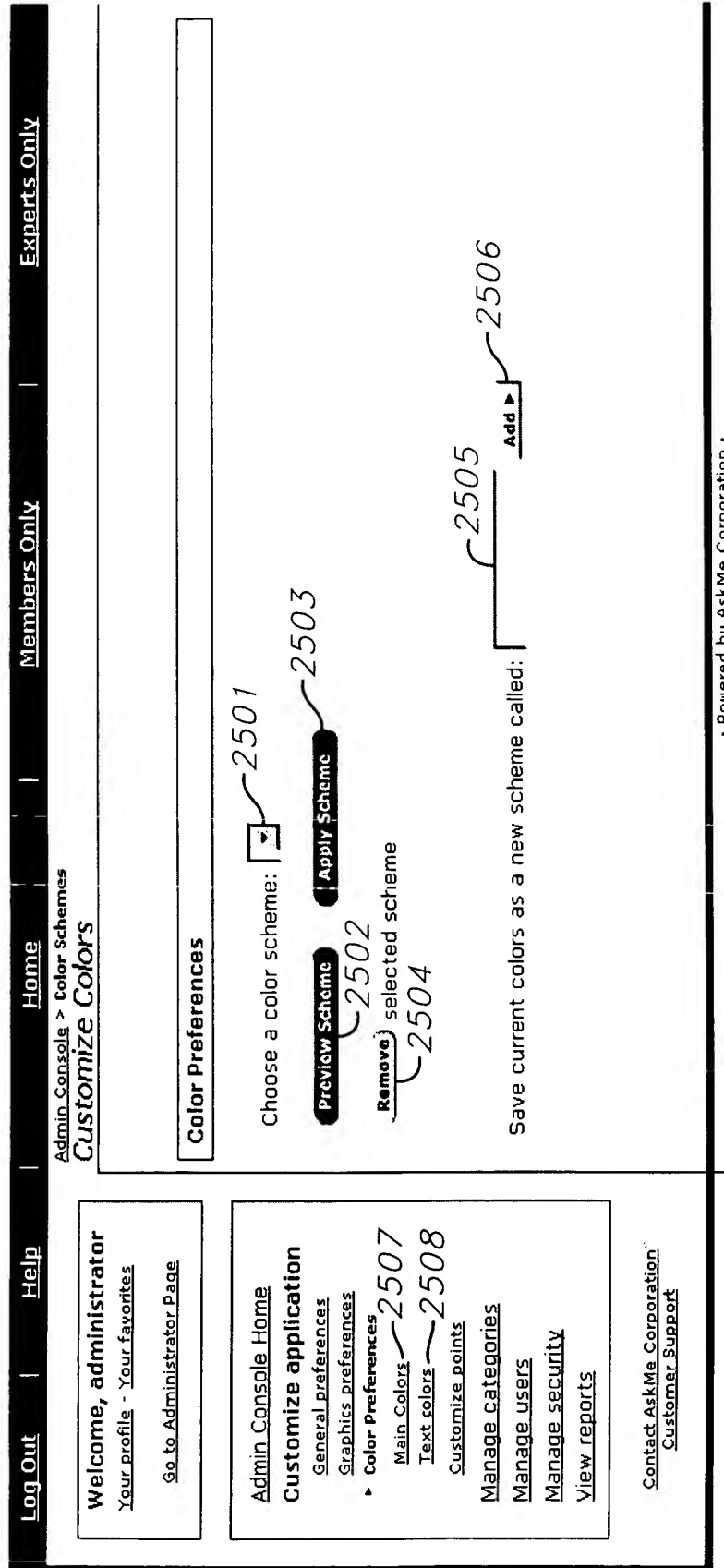


Fig. 25

Log Out | Help | Home | Members Only | Experts Only

Admin Console > Customize Colors  
**Customize Colors**

Welcome, administrator  
[Your profile](#) - [Your favorites](#)  
[Go to Administrator Page](#)

[Admin Console Home](#)  
**Customize application**  
[General preferences](#)  
[Graphics preference](#)  
**Color preferences**  
Main colors  
Text colors  
Customize points

[Manage categories](#)  
[Manage users](#)  
[Manage security](#)  
[View reports](#)

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[Customer Support](#)

**Color Preferences**

**Top Bar and Border Color**  
This is the color that appears in the top bar and is the border for the application.

☒ Black hex value : 000000  
☐ Navy hex value : 303099  
☐ Violet hex value : 660066  
☐ Taupe hex value : ADA990  
☐ Other - Enter hex value : 000000

**Sidebar Color**  
This is the color that appears in the sidebar on the left and at the top of the window.

☐ Beige hex value : E7E7D6  
☐ Sky hex value : CCECFE  
☐ Gray hex value : EAEAEA  
☐ Purple hex value : CC99CC  
☐ Other - Enter hex value : EAEAEA

**Sidebar Box Border & Top Color**  
This is the border color and the color that appears in the top of most boxes in the sidebar.

☐ Taupe hex value : ADA990  
☐ Navy hex value : 330099  
☐ Charcoal hex value : 666666  
☐ Violet hex value : 660066  
☐ Other - Enter hex value : 006699

**Table Banner Color 1**  
This is one of the colors that appears above and below lists of answers, experts etc.

☐ Pale hex value : FFFBF0  
☐ Gray hex value : EAEAEA  
☐ White hex value : FFFFFFFF  
☐ Beige hex value : E7E7D6  
☐ Other - Enter hex value :

**Table Banner Color 2**  
This is one of the colors that appears above and below lists of answers, experts etc.

☐ Brown hex value : 996666  
☐ Pale hex value : FFFBF0  
☐ Silver hex value : F0F0F0  
☐ Beige hex value : E7E7D6  
☐ Other - Enter hex value : 006699

[Preview Colors](#) [Update Colors](#)

Click [here](#) to restore the original defaults.

Fig. 26

Log Out | Help | Home | Members Only | Experts Only

Admin Console > Customize Points  
**Customize Points**

Welcome, administrator  
[Your profile](#) · [Your favorites](#)  
[Go to Administrator Page](#)

[Admin Console Home](#)  
**Customize application**  
[General preferences](#)  
[Graphics preferences](#)  
[Color preferences](#)  
• **Customize points**  
[Manage categories](#)  
[Manage users](#)  
[Manage security](#)  
[View reports](#)

[Contact AskMe Corporation](#)  
[Customer Support](#)

**Customize the Points System**

Points allow you to recognize people for their contributions to the . You can customize the number of points awarded to users and experts for the actions listed below. Note that all previously awarded points will be updated to reflect any changes made.

**Points for asking questions**

User rates an answer sent to him/her.:

User asks a question which is answered.:

**Points for being an active expert**

Xpert Sign Up (1st time, not per category):

Xpert answers a question sent to him/her.:

Xpert answers a question on the QB.:

**Points for quality of answers**  
These points are in addition to the points earned for answering questions.

Question is rated a 3 by the person who asked it. (Excluding QB):

Question is rated a 4 by the person who asked it. (Excluding QB):

Question is rated a 5 by the person who asked it. (Excluding QB):

Questions is rated a 3 or above by anyone else.:

**Points for quick response**  
These points are in addition to the points earned for answering questions.

Xpert answers a question within 1 hour.:

Xpert answers a question within 24 hours.:

☒ **Display Points and Ranking**  
Show users' points and ranking, and show all Top Ranked Experts lists.

Click [here](#) to restore the original defaults.

Fig. 27

204090" 05856860

<a href="#">Log Out</a>	<a href="#">Help</a>	<a href="#">Home</a>	<a href="#">Members Only</a>	<a href="#">Experts Only</a>
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Admin Console > [Manage Categories](#)

### Manage Categories

Please select from the following choices:

- View and edit categories under:  [Go](#) 2802
- [Data Storage](#)
- Add a new category:  2804
- View the entire category tree:  2806
- Edit a category by number:  2807

Type in the category number and click Go.

**Welcome, administrator**

[Your profile](#) - [Your favorites](#)

[Go to Administrator Page](#)

[Admin Console Home](#)

[Customize application](#)

► [Manage categories](#)

[Manage users](#)

[Manage security](#)

[View reports](#)

[Contact AskMe Corporation](#)

[Customer Support](#)

Fig. 28

204030" 05856660

Log Out | Help | AskMe Enterprise Home | Members Only | Experts Only

Admin Console > Manage Categories > Add a category

**Add a new Category**

Please provide the following details regarding the new category you wish to add:

Category Name:

About this category:  
Type a brief description about this category

Is this a top level category?  
Top level categories appear in large font on the home page  
☒ Yes  
☐ No. The parent of this category is:  
 2905

2903  
2904

2906

**Visibility**  
This setting determines where this new category will appear. This setting does not apply to top level categories.  
☒ Normal - list this category in its parent category page  
☐ Normal, and also display this category on the home page  
☐ Hidden - do not display this category anywhere

**Related links (optional):**

hyperlink example: http://acme	Friendly Name example: Acme Web Site
1. <input type="text"/>	<input type="text"/>
2. <input type="text"/>	<input type="text"/>
3. <input type="text"/>	<input type="text"/>

2907

**Cross Links (Optional)**  
If you would like to cross-link into this category, from another category, select the "source" category where you want the cross link to appear:  
 2908

2909

2910

2901

2902

2905

2907

2908

2910

Fig. 29

204090" 05856860

Title: METHOD AND SYSTEM FOR ENHANCED KNOWLEDGE MANAGEMENT

Express Mail No. EV020611956US

Inventor(s): Digvijay S Chauhan et al. Serial No. 09/895,850 Docket No. 980041.402

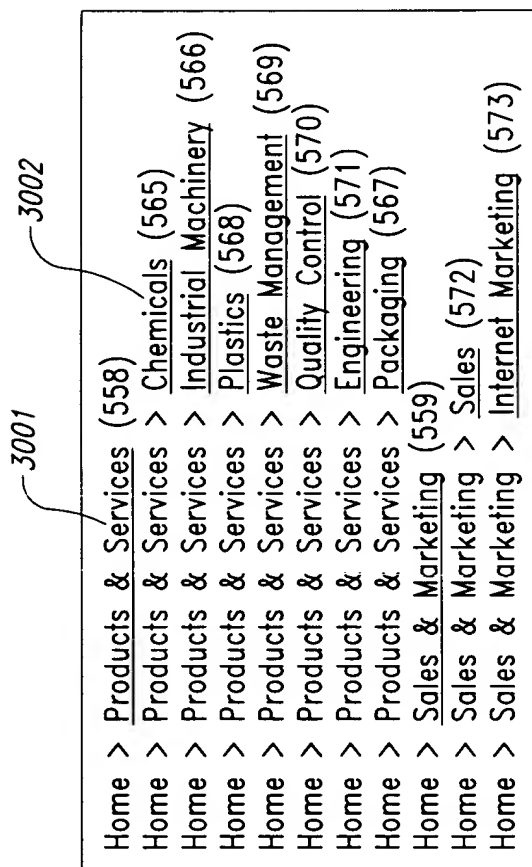



Fig. 30

204090"05856860

<a href="#">Log Out</a>	<a href="#">Help</a>	<a href="#">AskMe Enterprise Home</a>	<a href="#">Members Only</a>	<a href="#">Experts Only</a>
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Corporate Intranet

Welcome, courtney

[Your profile](#) - [Your favorites](#)

[Go to Administrator Page](#)

[Admin Console Home](#)

[Customize application](#)

[Manage categories](#)

► [Manage users](#)

[Manage security](#)

[View reports](#)

Admin Console > Manage Users

## Manage Users

Search for users to view or modify their settings:

[Go](#)

You can search by username, first name or last name

3101

Fig. 31

204090" 05856860

Log Out | Help | AskMe Enterprise Home | Members Only | Experts Only

Admin Console > Manage Users  
**Manage Users**

Found 1 matching user:  
Search for a different user — 3201

Username (First, Last Name)	E-mail address	Department	User status
dotty.dot	dotty.dot@askme.com	3202	Category administrator — 3203

Page: 1 of 1

Update — 3204

@askme.com  
Corporate Intranet

Welcome, courtney  
[Your profile](#) - [Your favorites](#)  
[Go to Administrator Page](#)

Admin Console Home  
[Customize application](#)  
[Manage categories](#)  
► [Manage users](#)  
[Manage security](#)  
[View reports](#)

Fig. 32



Log Out

Help

AskMe Enterprise Home

Members Only

Experts Only

Admin Console > Manage Users

**Manage Users**

Welcome, courtney

Your profile • Your favorites

Go to Administrator Page

Admin Console Home

Customize application

Manage categories

• **Manage users**

Manage security

View reports

Search for a different user

Edit the categories **dotty.dot** has admin access to:

3301

dotty.dot will have admin access to all categories.

3302

dotty.dot's admin access is limited to the following categories:

Travel

3303

dotty.dot will also have access to the subcategories of the categories listed above.

Remove Category

3304

3305

Home > Products & Services

Done

3307

Add Category

3306

Fig. 33

204090" 051856860

Log Out | [AskMe Enterprise Home](#) | [Members Only](#) | [Experts Only](#)

Admin Console > [Manage Application Security](#) > [Set Site Permissions](#)

### Set Site Permissions

Determine which users have permission to be experts by using the tool below. To establish individual users as experts, enter their e-mail addresses in the first box. To allow groups of users expert access, use the drop down list in the second box.

Enter full e-mail address below.
  
Example: anna@askme.com
  
Select a large group of users below.
  
All registered users

3402
  
3401
  
3403
  
3404
  
3405
  
3406

Add
  
Add
  
Add
  
Remove

All Registered Users\*
  
Lisa@askme.com
  
matir@askme.com
  
matir@xpertsite.com
  
peter@askme.com
  
prasanna@askme.com

To remove, highlight the user or group of users, and press [here](#) to go back to the administration console.

[@askme.com](#)  
Corporate Intranet

Welcome, courtney  
[Your profile](#) - [Your favorites](#)  
[Go to Administrator Page](#)

[Admin Console Home](#)  
[Customize application](#)  
[Manage categories](#)  
[Manage users](#)  
▶ [Manage security](#)  
[View reports](#)

Fig. 34

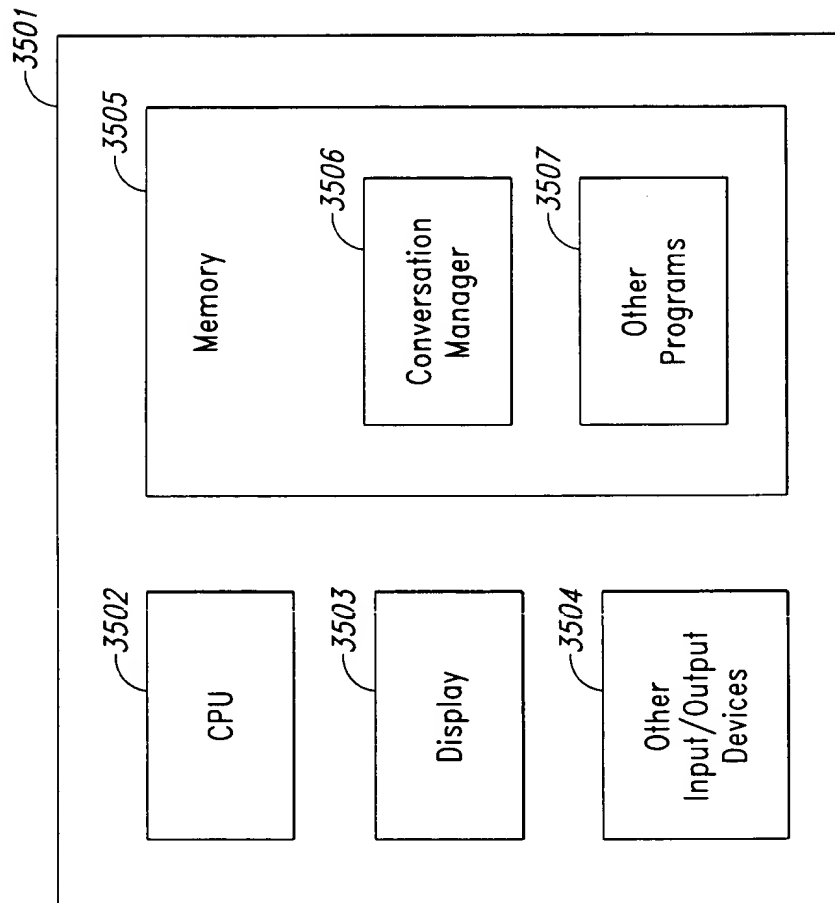


Fig. 35

204090" 05356860

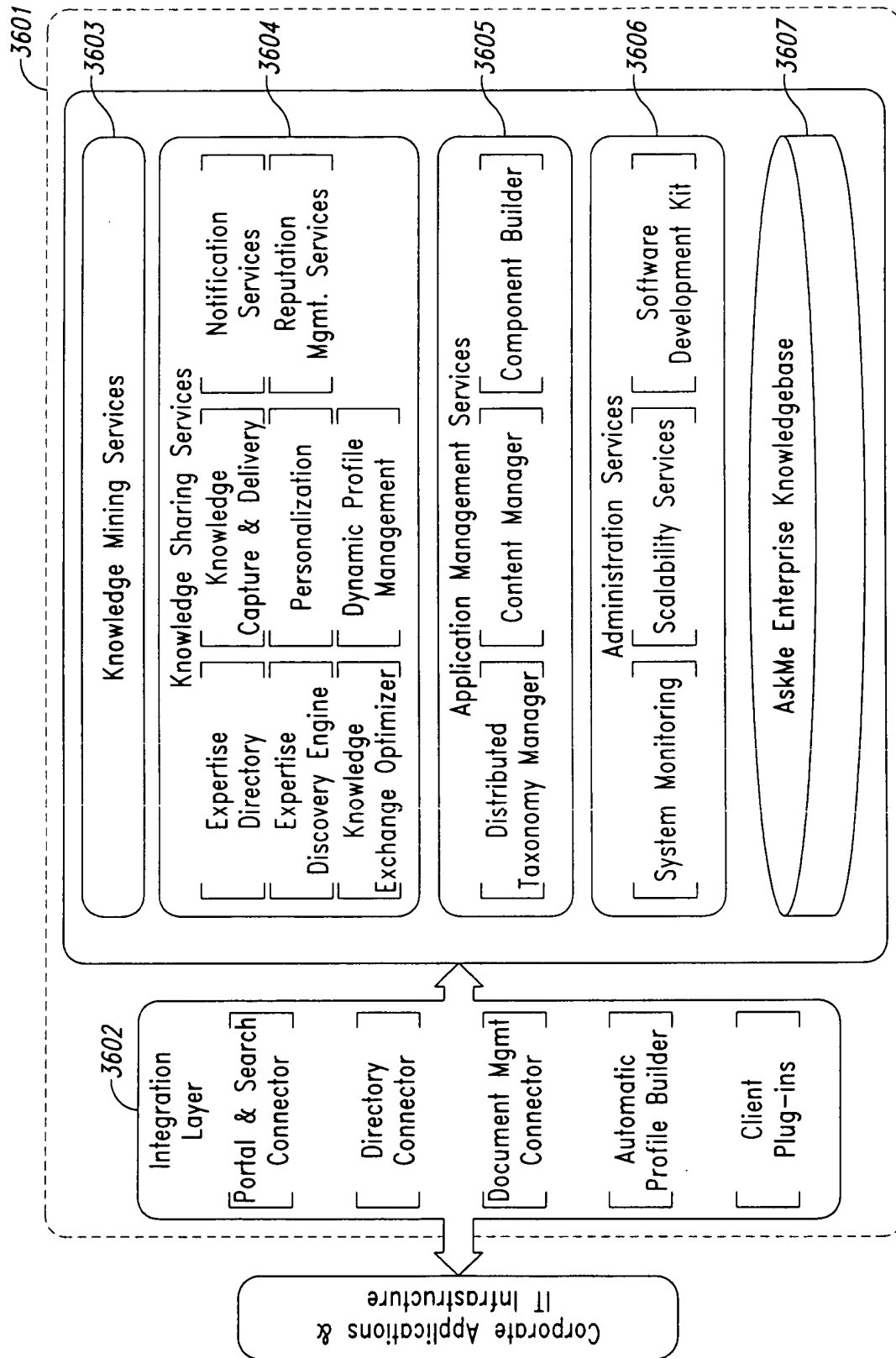


Fig. 36

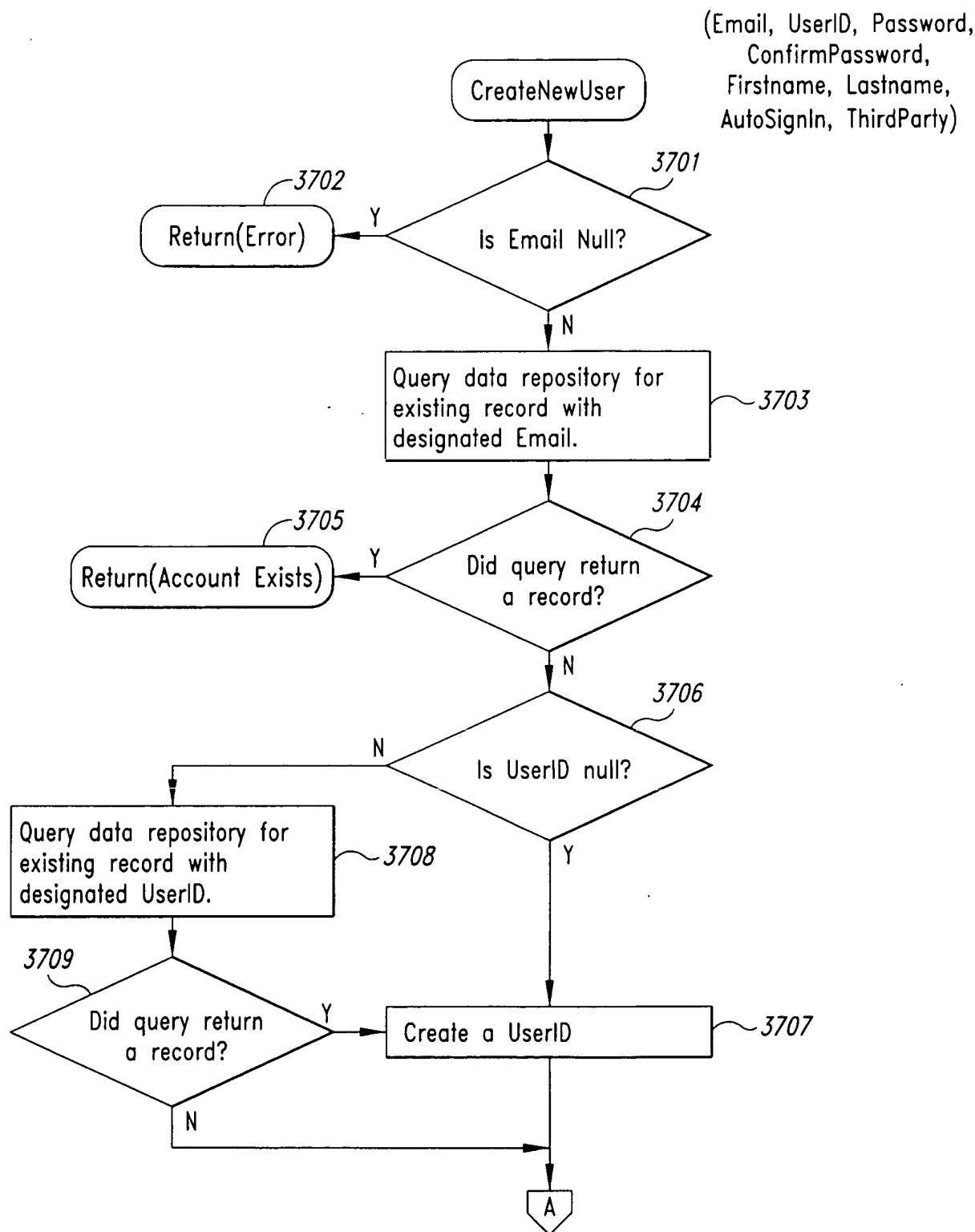
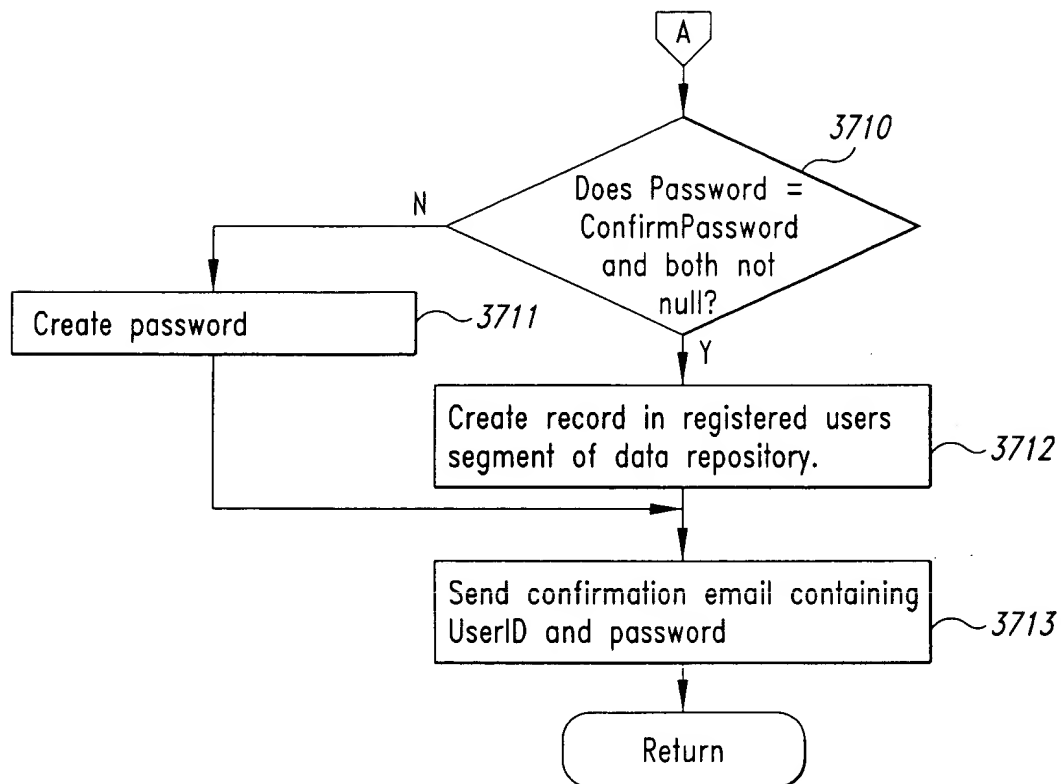
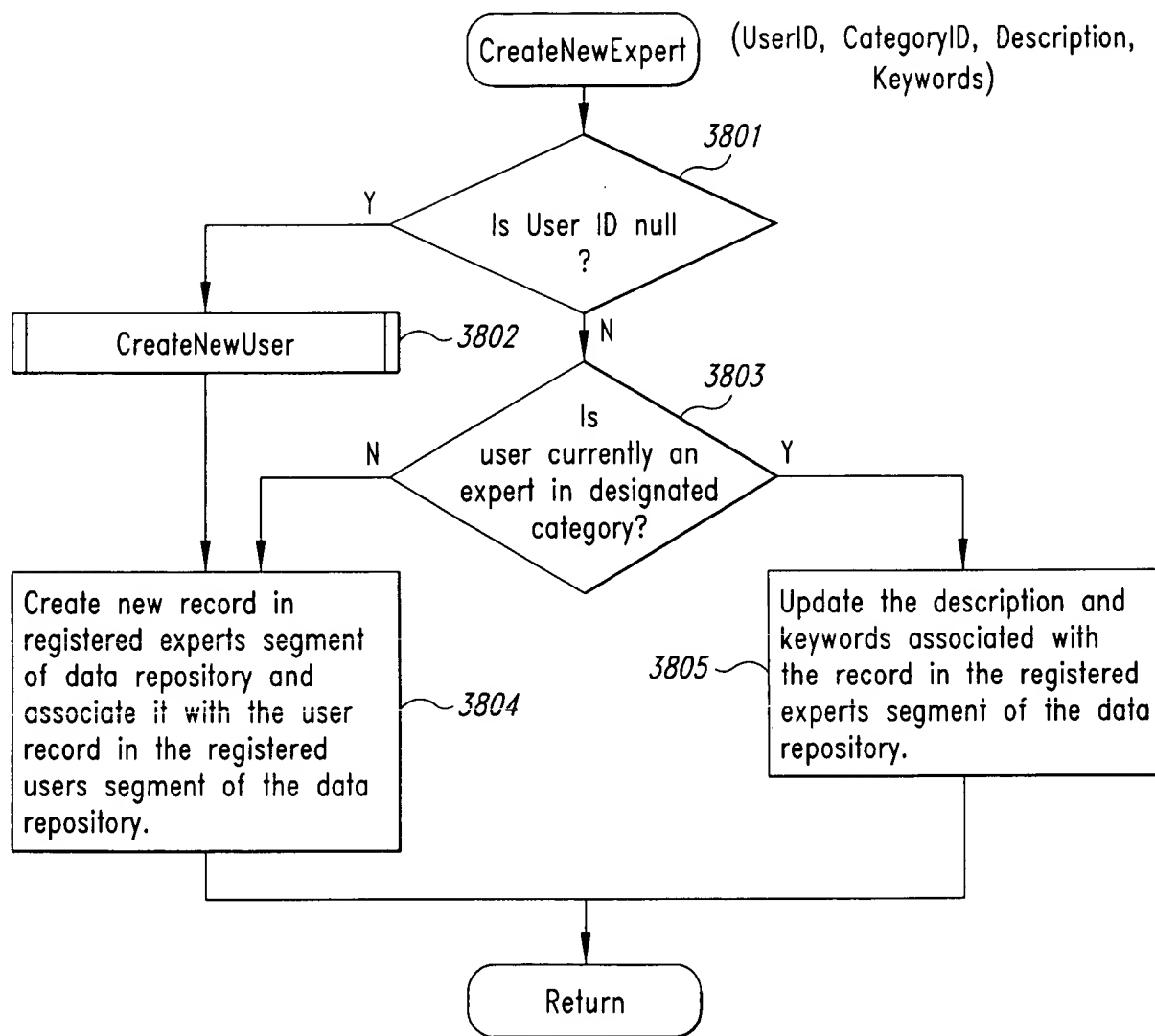


Fig. 37A



*Fig. 37B*



*Fig. 38*

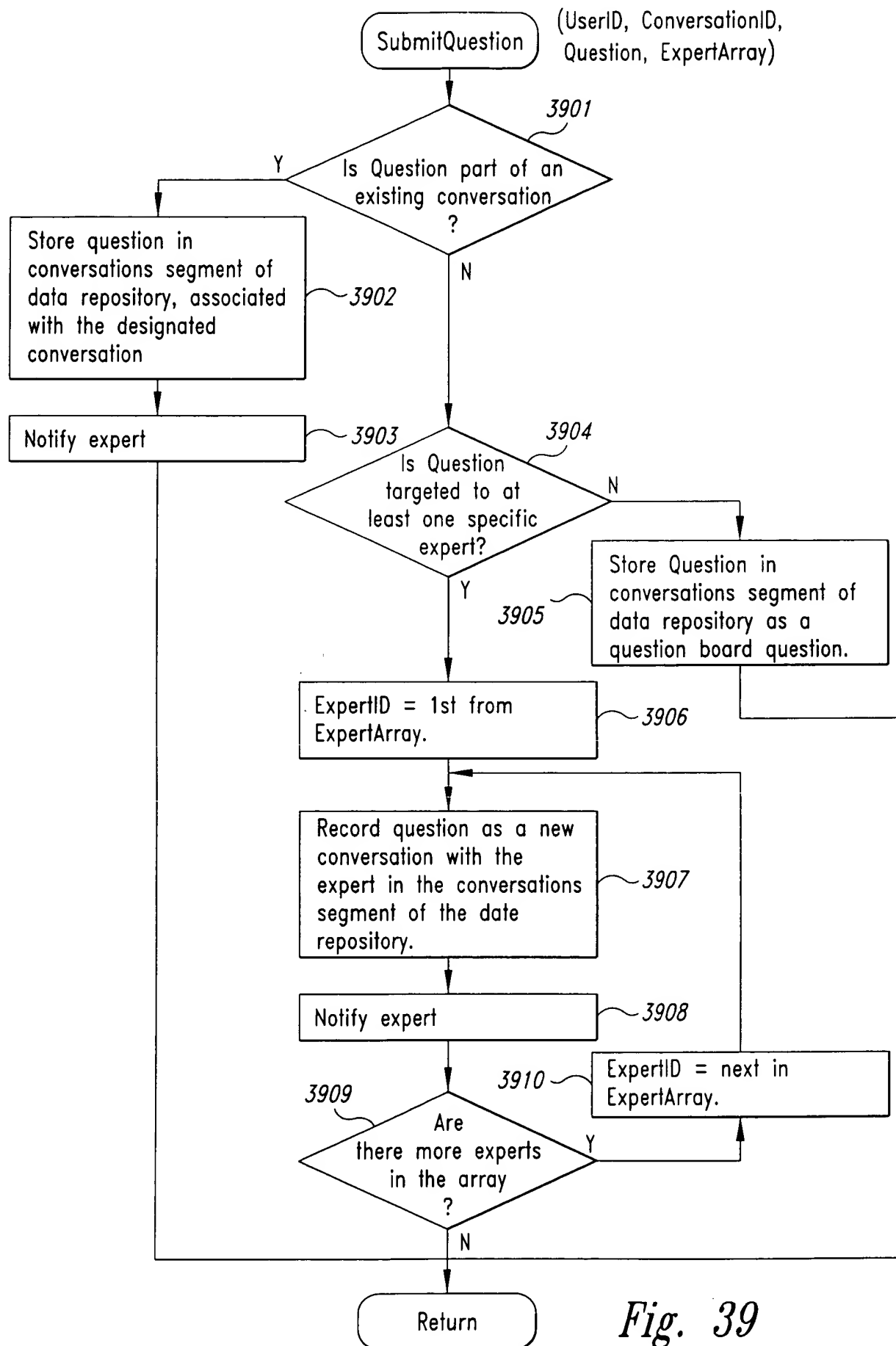
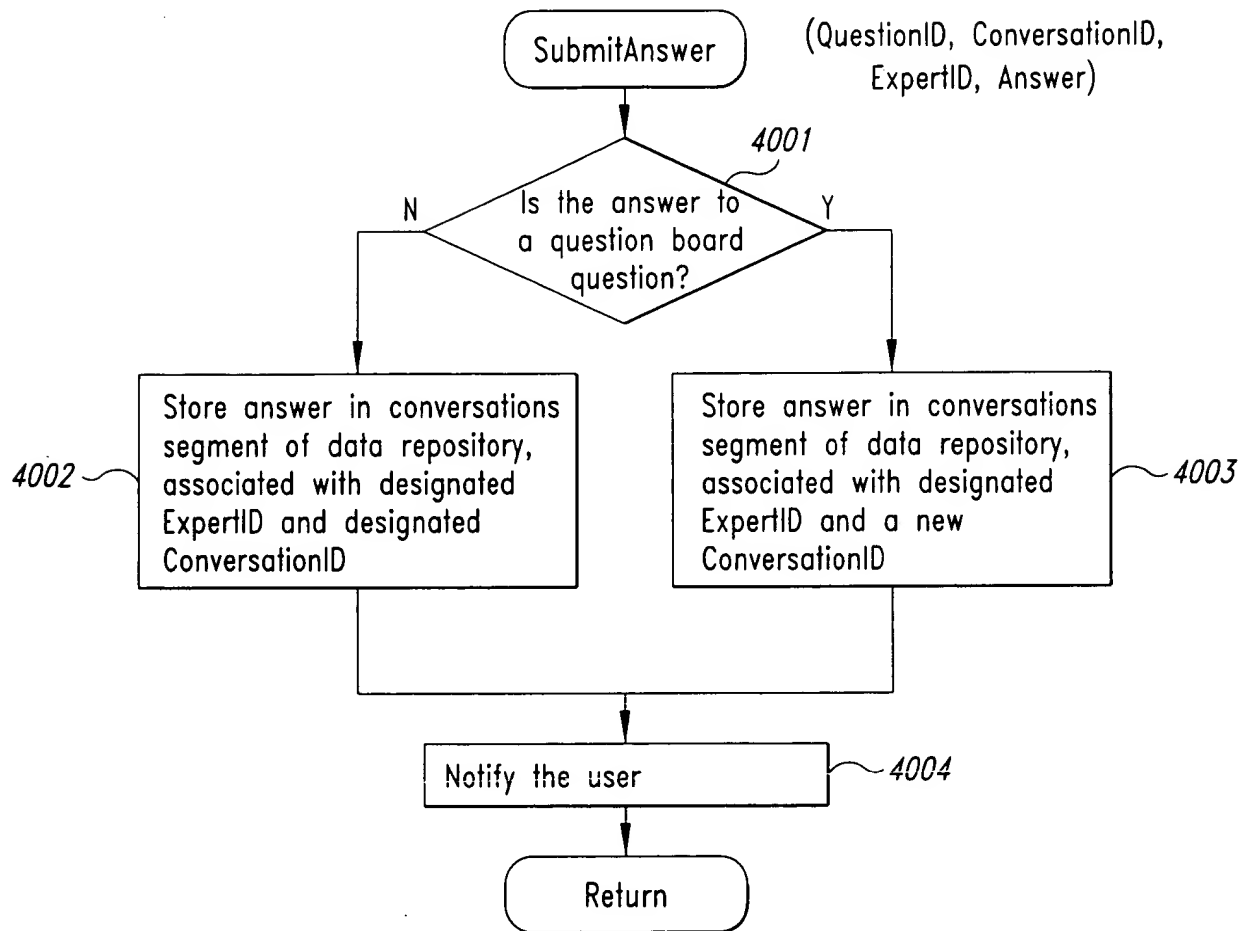


Fig. 39



*Fig. 40*